

Nevada Irrigation District
STRATEGIC PLAN 2010-2011
Delivery System

STRATEGIC GOAL: Water Management and Operations	
7.0	OBJECTIVE: Delivery System Ensure and maintain reliability and efficiency in the District's delivery system.
EVALUATION CRITERIA FOR 2010/2011: √ = MET	
7.1	Complete 90% of annual scheduled maintenance on delivery system per the maintenance schedule.
7.1.1	Publish annual maintenance schedule by March 2010
7.2	Identify chronic repair areas for replacement by March 2011
7.2.1	<i>Develop a canal encasement strategy</i>
7.3	Continue to develop and improve GIS system to indicate items such as age of distribution system, type of pipe and problem areas in the distribution system on an annual basis.
7.4	Training for district staff as appropriate. Evaluated annually
7.5	Ensure customer feedback to the maintenance process:
7.5.1	Analyze customer complaints quarterly to identify trends.
7.5.2	Analyze claims quarterly to identify trends.
7.5.3	Analyze employee feedback to the maintenance process
7.5.4	Develop and improve on-line and paper feedback by March 2011
7.6	Communicate maintenance needs to the budget process annually, by September

Adopted: 3/24/10